



COUNTY ASSEMBLY OF BUNGOMA

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QUALITY POLICY STATEMENT

Creation and mandate

The County Assembly of Bungoma was established in the year 2013 under Article 176 (1) of the Constitution of Kenya with the role of legislation, representation and oversight.

Commitment

Top Management and the entire staff of the County Assembly of Bungoma are committed to providing high quality services to the people of Bungoma County and effectively address the needs and expectations of all its stakeholders in Legislation, Representation and Oversight with a vision of being a model County Assembly that is proactive in service delivery to the great people of Bungoma County.

In order to achieve this, The County Assembly of Bungoma shall:

- Establish, implement, maintain and continually improve a Quality Management System in accordance with ISO 9001: 2015 International Standard
- Comply with the customers, contractual and all the applicable legal and statutory requirements
- Ensure members of staff exercise transparency and accountability, professionalism and integrity, inclusiveness, human dignity, social justice and equity
- Ensure that Quality Objectives are established, achieved/reviewed and continually improved for suitability.
- Ensure that this policy and associated Quality Management System documentations are communicated and understood by all employees and;
- Review and revise this Quality Policy and the Quality Management System whenever necessary and at least once after every 3 years to take into account changes in the Quality Management System and emerging issues.

In serving the people of Bungoma and all other stakeholders, the County Assembly of Bungoma shall be guided by the need to facilitate the County Assembly discharge its constitutional mandate efficiently and effectively and shall comply with all applicable legal requirements.

Signed:

Dated: 1st October, 2024

Clerk of the County Assembly of Bungoma